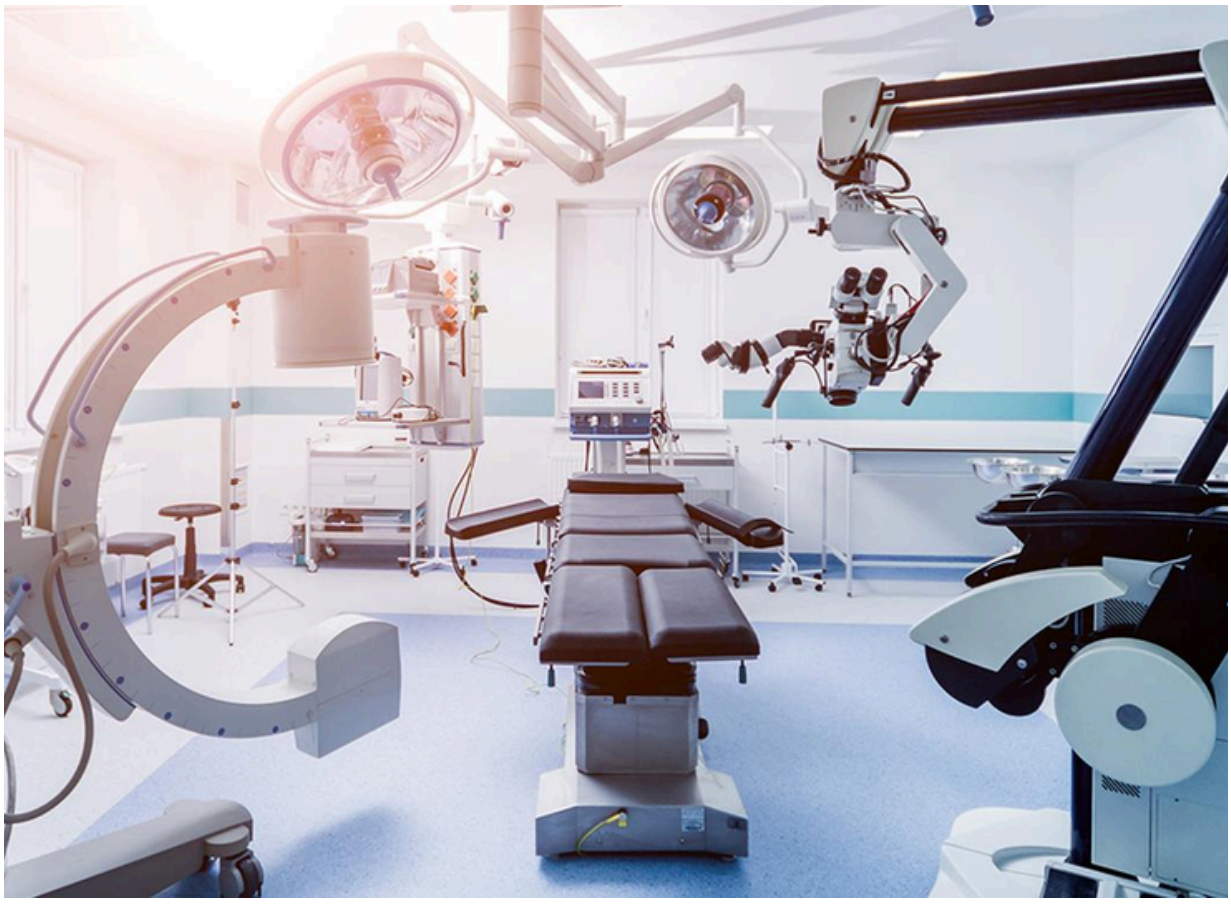


MEDICA PACIFICA PTE LIMITED

...serving clinical, health and science in the Pacific...



COMPANY PROFILE



MEDICA PACIFICA



ABOUT US

Medica Pacifica PTE Ltd is Fiji's first 100% locally owned clinical, laboratory and medical supplies company. Medica Pacifica PTE Ltd officially opened it premises in the Fiji market in May 2008.

The Company has a large warehouse at 18 Disraeli Road, Suva to hold stock for Fiji and regional supply and has in-house training facility. Since its inception, Medica has grown and developed its market segment and now actively caters to the neighboring South Pacific countries.

The purpose of this venture is to provide a service to this market sector by having product based and supplied from within Fiji. Our mission is to provide our customers with quality solutions through the supply of scientific and technology based products, services and information.

Medica represents a number of companies who are technology leaders in the field of point-of-care management, clinical, life sciences and industrial laboratories.

Our wide range of expertise offers representation and logistical opportunities to local and international customers within the healthcare and science market.

Additional capabilities have been added to the organization to include technical assistance and support, installation, maintenance of products and systems, and design of systems.

Our ISO 9001:2015 certification ensures that we are consistently providing products and services that continue to meet customer and regulatory requirements. This company profile relates to the full range of company activities.

PRODUCT FOCUS



MEDICAL & SURGERY



RADIOLOGY



LABORATORY



DENTAL

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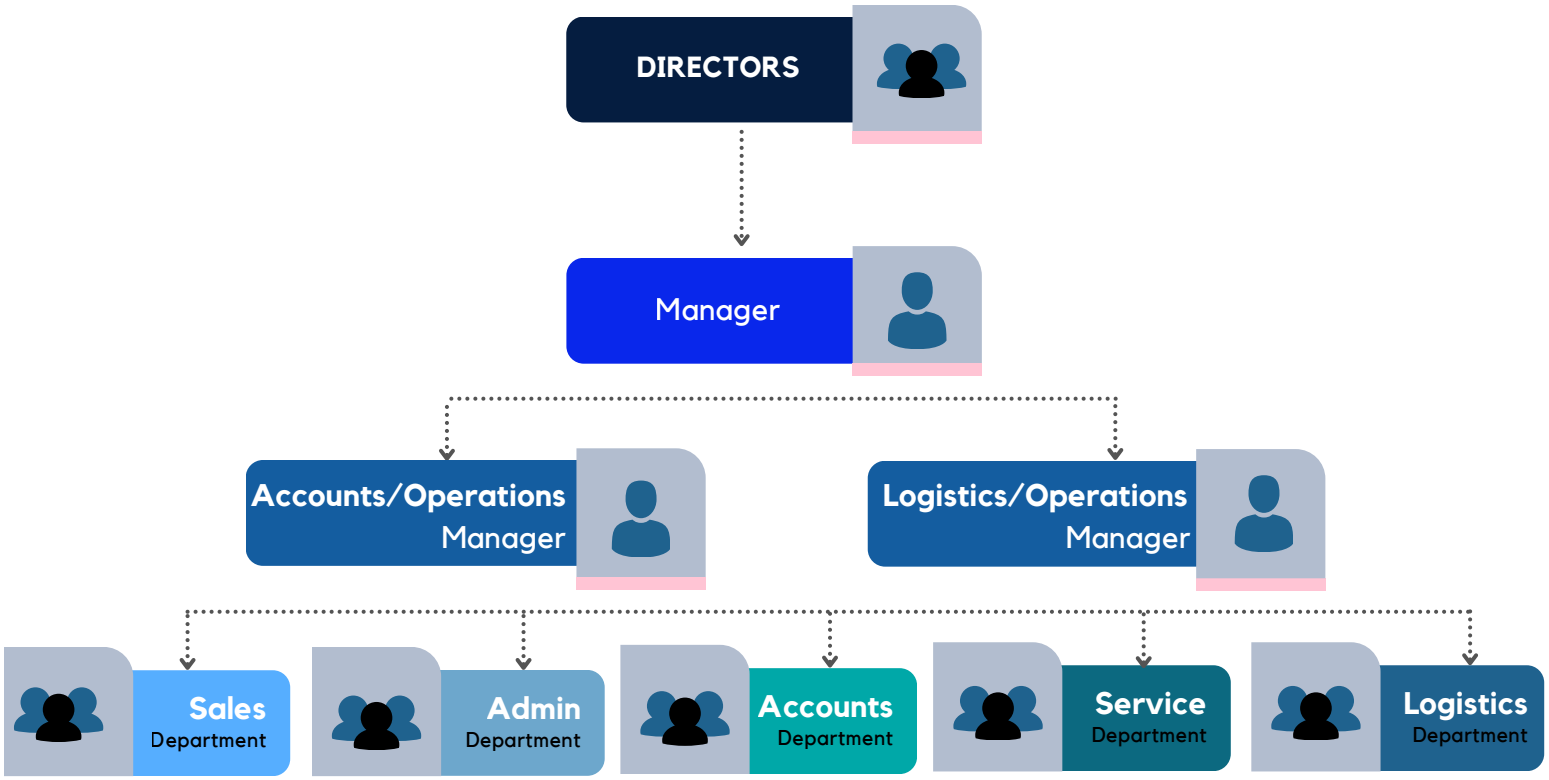
OUR VISION

To be a high performing organization serving Clinical, Health and Science in the Pacific

OUR MISSION

To provide our customers with quality solutions through the supply of Medical and scientific technology-based products, services and information.

ORGANIZATIONAL STRUCTURE



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POLICY & OBJECTIVES

Medica Pacifica PTE Ltd.'s Quality Policy is to achieve sustained, profitable growth by providing high quality products, services and reliable support, which consistently satisfy the needs and expectations of its customers.

This level of quality is achieved through adoption of a system of procedures that reflect the competence of the Company to existing customers, potential customers, and independent auditing authorities.

Achievement of this policy involves all staff, who are individually responsible for the quality of their work, resulting in a continually improving working environment for all. This policy is provided and explained to each employee by the Managing Director.

To achieve and maintain the required level of assurance, the Managing Director retains responsibility for the Quality System with routine operation controlled by the Business Manager.

THE OBJECTIVES OF THE QUALITY ASSURANCE SYSTEM ARE:

01 To achieve and maintain a level of quality which enhances the Company's reputation with customers

02 To ensure compliance with relevant statutory and safety requirements.

03 To endeavor, at all times, to maximize customer satisfaction with the services provided by Medica Pacifica PTE Ltd

QUALITY SYSTEM

The Quality Assurance System applies to all activities of the Company, and has been developed in accordance with ISO 9001:2015.

Telarc. Registered ™ Quality ISO 9001

THE QUALITY ASSURANCE SYSTEM IS FULLY DOCUMENTED AND STRUCTURED IN 3 LEVELS:

L1 - Quality Manual

This document details the corporate quality policy and structure of the Company and references appropriate Operating Procedures.

L2 - Operating Procedures

These documents describe the actual process, and controls applied to all activities concerned with the attainment of a quality assured contracting service.

L3 - Quality Planning

As the Company operates a standard type and range of services, customer satisfaction and quality are achieved by operation in accordance with the documented quality system. Specific customer requirements are identified and documented during the contract review process, allowing these requirements to be communicated and achieved, ensuring satisfaction of all customers declared needs.

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CORPORATE SOCIAL RESPONSIBILITY POLICY

Medica's Corporate Social Responsibility goals are to understand how the business impacts stakeholders (every person or organization affected by the business), society and the environment and to develop and manage its business processes to produce a positive impact.

Current key policies and procedures concern:

Quality Manual

Medica's goal is to create an injury free healthy workplace. We aim to give and maintain a high priority to the health, safety and welfare of employees and visitors ensuring compliance with best practice where possible. Medica will carry out its manufacturing and other activities without creating unacceptable risk to human health or the environment. The promotion of health and safety measures is a mutual objective of management and employees.

Environmental Responsibility

Medica believes the protection of the environment to be an integral part of good business practice. We contribute to the preservation of the environment through an environment management system. We: pursue continual improvement in adopting environmentally friendly technologies, assess environmental impact when introducing new products, minimize pollution, recycle, manage waste and comply with applicable legal requirements.

Operating Procedures

Medica supports the protection of human rights (including equality of opportunity) in all its employment practices, policies and procedures. Medica does not use child labor, forced or compulsory labor. Medica upholds the freedom of association and the effective recognition of the right to collective bargaining. Medica does not tolerate employment discrimination, harassment or bullying in the workplace.

Energy Management

Medica is committed to leadership and excellence in energy management practice. We: monitor and assess energy streams for potential savings, carry out programs of improvement for energy usage, promote awareness and comply with applicable legal requirements.

Human Rights

Medica supports the protection of human rights (including equality of opportunity) in all its employment practices, policies and procedures. Medica does not use child labour, forced or compulsory labour. Medica upholds the freedom of association and the effective recognition of the right to collective bargaining. Medica does not tolerate employment discrimination, harassment or bullying in the workplace.

Quality

Medica is committed to providing excellence in products and services: meeting or exceeding customer, regulatory and legal requirements.

Business Ethics

In an effort to emphasize our commitment to adhere to the highest ethical standards, we have adopted a code of conduct, which sets forth in broad terms the ethical standards that are the cornerstone of our business. Medica has a strong commitment to business integrity especially with respect to anti-corruption, integrity of records and accounting procedures, protection of proprietary information, avoidance of bribery and conflict of interest, compliance with applicable legal, export control, insider trading and competition regulations and whistle blowing (reporting code of conduct violations). As a matter of policy, Medica does not support or contribute to any political party or organization.

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TERRITORY COVERAGE

Our wide range of expertise offers representation and logistical opportunities to local and international customers within the healthcare and science market. With our Head office located in Suva, Fiji, the Company currently supplies Products to many Pacific Island countries within the Oceania Region.



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KEY AGENCIES

Medica represents a number of leading companies and vendors in the science and healthcare industry. As a trusted supplier for over 13 years, we are passionate about providing the best range of medical supplies, equipment and consumables to our Customers.

Below are some of the reputable manufactures that we represent in Fiji and the Pacific:

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SALES, SERVICE & SUPPORT

Medica Pacifica PTE Limited offers comprehensive and wide range of services to support our clients and their operations.

Here, our Sales Team apply the necessary skills to understand the needs and requirements of a Customer while guiding them through the sales process to ensure they find an adequate product.



Our Managing Director (far right) and Service Engineer (far left) with a Team of Specialists at the Ron Hospital in Nauru.

Our Service Engineers possess a strong knowledge base that ranges from mechanical skills, to electrical/ electronics (including component level repair), through to software implementation and application. They are customer focused, and seek to support the customer as well as the product.

We ensure that our Service Engineer's fundamental and application skills are continually being expanded through manufacturers' factory training which covers a wide range of technical equipment.

These skills enable our engineers to approach any piece of equipment we supply with a high level of diagnostic expertise.

PREVENTIVE MAINTENANCE



REPAIR & BREAKDOWN



SAFETY CABINENT RECERTIFICATION



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PROJECTS & CLIENTS

Medica has worked on numerous projects to fulfill its mission and provide our customers with quality solutions through the supply of Medical and scientific technology-based products, services and information.





Supply & Installation of Anesthesia machines at Customer sites.





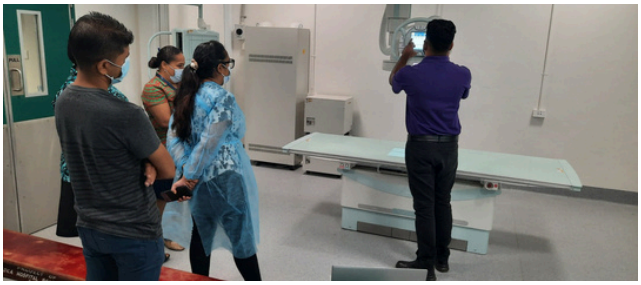
Preventative maintenance in progress for Siemens CT Scanner at CWM Hospital in Suva.

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An Animal Incinerator Project accomplished for the Biosecurity Authority of Fiji on Rotuma Island.


Our Team ended the Year 2021 on a high note with the successful installation of the Shimadzu Ceiling Mounted Digital X-Ray System at Lautoka Hospital.





Left: Biochemistry Analyser Installation at Nabouwalu Hospital.
Right: Installation and Training for a Cool Spin refrigerated Centrifuge at the Labasa Hospital.







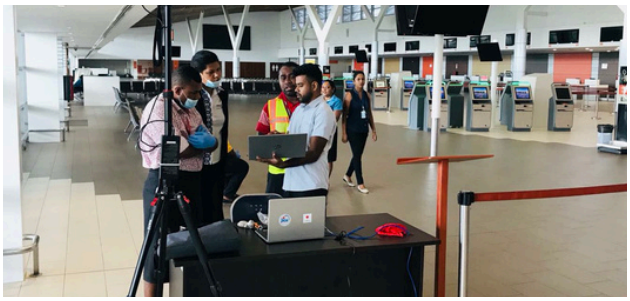
Medica is currently providing its services to Aspen Medical for the Brand-new Ba Hospital facility to allow Fijians access to quality Healthcare.











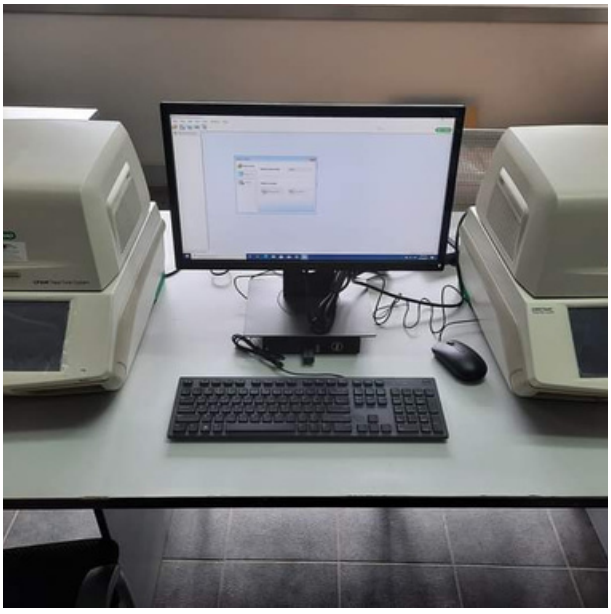


Our Team after the complete installation of Portable Thermal Imaging System for Fever Screening at the Nadi Airport.

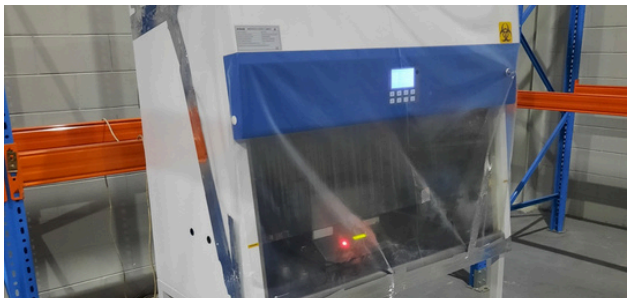
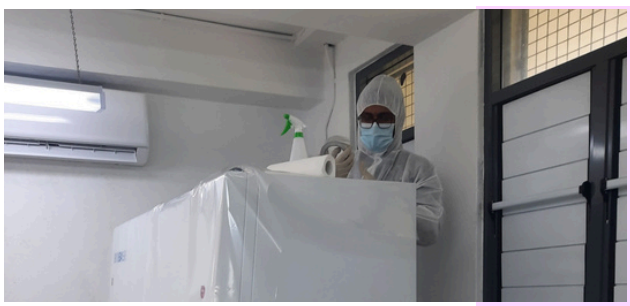




Our Team at the Republic of Fiji Military Hospital for the setup of a Dental Chair and Shimadzu Floor-mounted Radiography System (x-ray).

Setup of a Bio-Rad CFX96 RT-PCR System in partnership with the Pacific Pathology Training Centre during the Covid-19 Outbreak.

Medica Pacifica offers comprehensive testing, re-certification and maintenance of unidirectional flow devices. In the event of a contamination, our engineers are the ones to call.

KEY CONTACTS

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