MEDICA PACIFICA PTE LTD



Improving Patient outcomes through Value- based, Smart & Innovative technology

About us

Medica Pacifica PTE Limited is Fiji's first locally owned company with a focus on facilitating procurement and distribution of leading healthcare and scientific brands and products to the medical and laboratory sectors in the Pacific region.

With more than a decade of proven reliability as a trusted supplier, we are dedicated to delivering a comprehensive selection of medical supplies, equipment, and consumables to our clientele.

Our procurement approach is meticulously designed to secure goods, services, or works that precisely match our clients' requirements in terms of quality, quantity, timing, and location, all while maximizing cost-effectiveness.

Dedicated areas

SALES

Highly knowledgeable sales team to assist customers with tailored solutions to ensure favorable and optimal outcomes.

SERVICE

A dynamic team of skilled and qualified engineers that approach any equipment we supply with a high level of expertise. We provide assistance for all after sales support for equipment’s sold.

SUPPORT

Three storage facilities facilitating stock management for both Fiji and regional distribution. Since its inception, Medica has grown and developed its market segment and now actively caters to the neighboring South Pacific countries.

Solution Spectrum

- Medical & Surgical
- Primary Healthcare
- Radiology & imaging
- Laboratory Science
- Clinical Diagnostics
- Dental Equipment
- Veterinary Science

More Information

Suva Branch

+679-3310-865

18 Disraeli Road

Lautoka Branch

+679-2220-004

14 Nuqa Plc, Marine Drive

medicapacificafj

MEDICAL & CLINICAL



Reflex instruments



Sphygmomanometers



Wheelchairs



Nebulizers



Weights and Measures



Diagnostic Sets



Dopplers



Suction Units



Clinical Kits

Contact Us

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Hospital Furniture



Defibrillators



Medical Incinerators



Point of Care



Patient monitors



Resuscitators



Spirometers



Surgical Instruments



Gloves

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LABORATORY



Microbiology



Molecular Diagnostics



Biochemistry & Hematology



Serology



Blood banking



Histology

RADIOLOGY & DIAGNOSTIC IMAGING



Radiography Systems



Ultrasound Machines



Mobile X-ray Machines



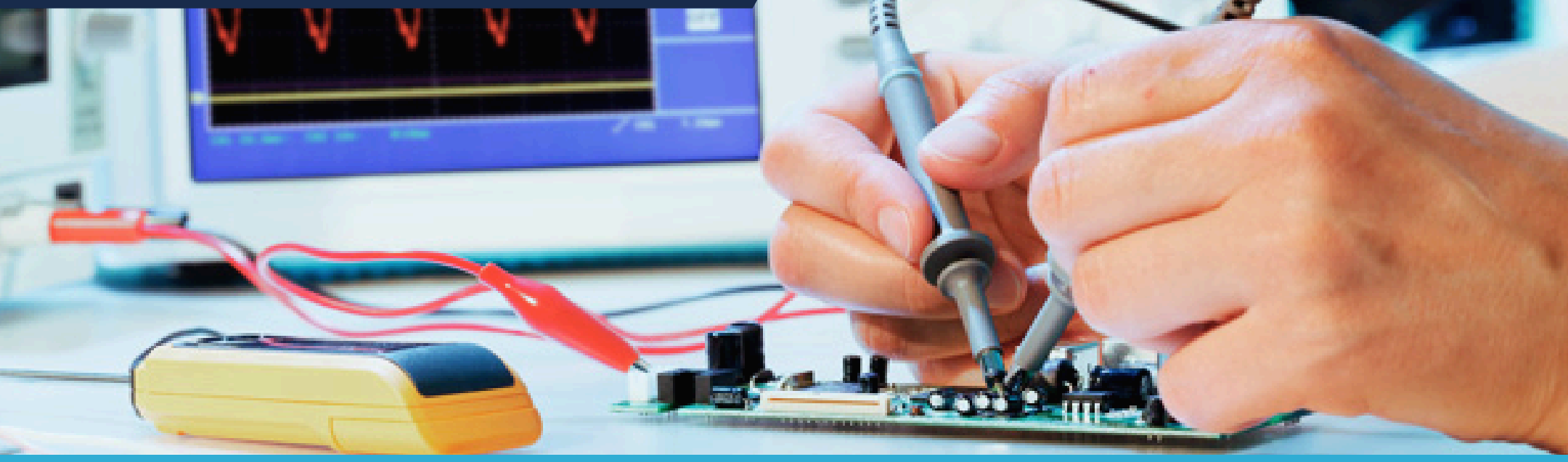
LED X-ray film viewer

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SERVICE & SUPPORT



WHY CHOOSE US?

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OUR SERVICE

Presently, the Company operates three storage facilities, with two located in Suva and one in Lautoka, facilitating stock management for both Fiji and regional distribution. Additionally, we boast an in-house training facility.

Our warehouse team collaborates closely with Fiji Customs agents on a daily basis to ensure seamless coordination of clearance processes and timely order delivery. Since its establishment, Medica has expanded significantly, cultivating its market segment to effectively serve neighboring South Pacific countries.

OUR SUPPORT

Our team of engineers boasts a diverse skill set encompassing mechanical expertise, electrical and electronics proficiency (including component-level repair), as well as software implementation and application.

Leveraging their extensive knowledge base, our highly trained and qualified Biomedical Engineers and Application Specialists offer comprehensive after-sales support for all the equipment we supply.

Key Agencies

Our success is propelled by our representation of esteemed brands and our collaborative efforts with distribution partners. We are steadfastly committed to delivering exceptional customer service, nurturing client relationships, and offering comprehensive after-sales support. These principles underpin our business strategy, driving sustained growth and ensuring unparalleled customer satisfaction.

Abbott · BIO-RAD · mindray · SHIMADZU · Cepheid · RADIOMETER
mediscope Empowering Healthcare and Science · SIEMENS · BIOMÉRIEUX · greiner BIO-ONE · yuwell · CIGWELD AN ESAB BRAND
TERUMO · OLYMPUS · Trinity Biotech · ESCO LIFESCIENCES GROUP · FUJIFILM · DYNEX TECHNOLOGIES
HANNA instruments · seca · DOCTOR'S FRIEND · BioHermes · slee solutions for pathology · IDEXX

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CORE SERVICES

With our ISO 9001:2015 certification, we guarantee the consistent delivery of products and services that align with customer and regulatory standards.

Our commitment extends to providing services that mitigate the risks of equipment malfunction, prioritize safety and security, prolong the lifespan of your equipment, and ultimately reduce your operating costs.

INSTALLATION, EDUCATION & TRAINING

Following the procurement process, our dedicated engineers step in to oversee the seamless integration of your newly acquired medical equipment. From installation and operational setup to comprehensive training and ongoing maintenance, we ensure a smooth transition. Our goal is to facilitate an effortless handover process, allowing you to leverage your equipment effectively with confidence.

PROACTIVE STAFF EDUCATON & TRAINING

Our team of experts are readily available to provide CE approved services to our diverse clientele, catering to both small-scale and large-group settings.



Our team also offers online training sessions tailored to your specific needs and schedules. This ensures that your staff can conveniently acquire the necessary support and knowledge to effectively utilize the equipment.

Whether conducted online or onsite, our educational resources have demonstrated efficacy in preventing avoidable damage, minimizing downtime, and reducing repair costs.



PREVENTATIVE MAINTENANCE & REPAIR

At Medica, we adhere to rigorous procedures and techniques to verify that all medical equipment is in optimal working condition and calibrated to a recognized standard. This meticulous approach ensures the accuracy of readings, results, and functionality of the equipment at the point of delivery to patients, safeguarding their well-being and treatment outcomes.

Our dedicated team offers two convenient repair service options:

1. Field Repair Service: Our technicians travel directly to your site to assess and repair your equipment on-site, minimizing disruption to your operations and ensuring swift resolution.
2. Workshop Repair Service: Alternatively, you have the option to send your equipment to our fully equipped workshops, where our skilled technicians will conduct thorough repairs and maintenance to restore your equipment to optimal functionality.

ADDITIONAL SERVICES



ON DEMAND
AFTER HOUR SERVICES



PARTS OUTSOURCING
AND SALES



RELOCATION
INSTALLATION AND DE-INSTALLATION



UPDATES
SOFTWARE AND CALIBRATION

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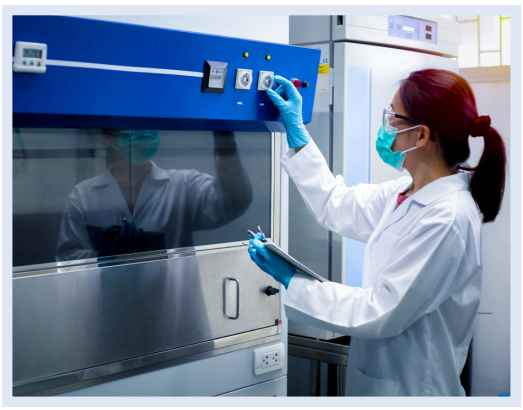
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BSC, LFC & FHC INSTALLATION, USER TRAINING & RE- CERTIFICATION

Medica Pacifica provides thorough testing, re-certification, and maintenance services for Fume Hoods, Laminar Flow Cabinets, and Biosafety Cabinets, prioritizing the safety of samples, end-users, and the environment.

Our fully certified service engineers conduct all necessary maintenance, decontamination, and re-certification work to ensure compliance with manufacturer specifications, NSF/ANSI 49, and EN 12469 standards. This annual inspection guarantees the correct operation and capability of cabinets, safeguarding their performance and adherence to regulatory requirements.



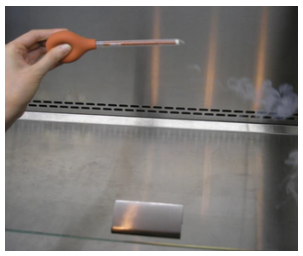


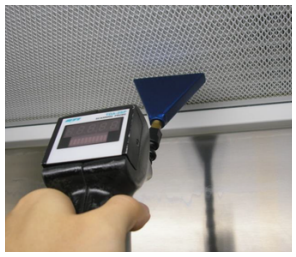
Ensuring the proper operation and maintenance of a Biosafety Cabinet (BSC) or Laminar Flow Cabinet (LFC) necessitates a comprehensive understanding of the system's functionality. This includes knowledge of operational principles and proficiency in employing effective techniques while working within the cabinet volume, without compromising its essential functions.

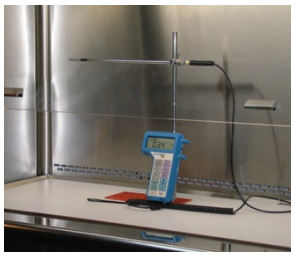
Moreover, adequate training and hands-on experience are crucial for personnel entrusted with utilizing these cabinets. This ensures that they can execute tasks safely and efficiently, minimizing the risk of contamination and optimizing the performance of the equipment.

TESTS CONDUCTED:

Inflow Velocity, Downflow Velocity,
Filter Leakage, Airflow Smoke Pattern, Particle Counting, Site Installation Assesment, Light Intensity, Noise Level, Electrical Safety testing.







For effective decontamination processes, we utilize a combination of Formaldehyde and Ammonia hydrogen bicarbonate. Furthermore, we conduct meticulous assessments to identify and understand the materials present within the Biosafety Cabinet (BSC). This ensures that our chosen decontamination method is not only potent but also appropriate for the specific materials and surfaces encountered. By tailoring our approach to the unique composition of each BSC, we guarantee thorough and effective decontamination results.

PROJECTS

MEDICAL





At Medica, our dedicated team of sales and service professionals offers consultancy services to a diverse range of industries, including private and public healthcare, education, agriculture, and food manufacturing.

Our comprehensive services encompass every stage of the equipment lifecycle, from site preparation and installation to end-user training, preventative maintenance, and on-site support.

We ensure that all services are delivered in compliance with stringent quality standards, guaranteeing the restoration of device functionality and the satisfaction of our clients across various sectors.

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LABORATORY

As a supplier of globally renowned brands of scientific equipment, we are dedicated to empowering your research endeavors with cutting-edge technology, ensuring the credibility and accuracy of your results.
Our certified engineers possess the specialized expertise required to maintain your valuable equipment at peak performance levels.

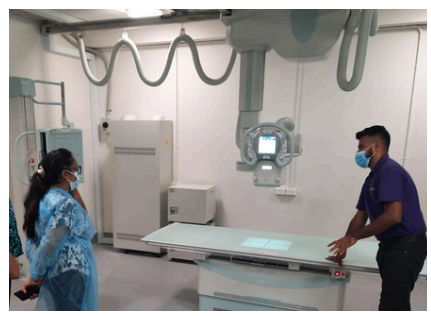




With their proficiency and commitment to excellence, we guarantee the reliability and longevity of your scientific instruments, supporting your ongoing research efforts effectively.

RADIOLOGY





Our accomplished team has successfully implemented groundbreaking innovations that harness the synergy of X-ray technology and advanced computer systems. These innovations enable the production of highly comprehensive and detailed images of the human body, surpassing the capabilities of traditional X-ray imaging methods.

With our state-of-the-art solutions, we provide unparalleled insights into every part of the body, facilitating precise diagnosis and treatment planning for enhanced patient care.

INCINERATORS

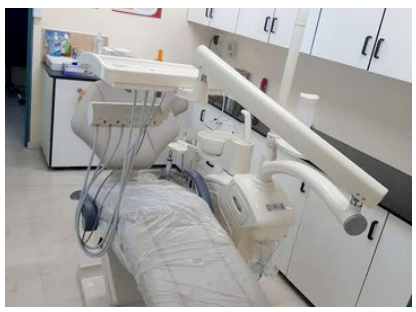
We provide cutting-edge equipment designed for fully automated operation, empowering you to optimize efficiency while minimizing risk by eliminating exposure to potentially hazardous waste.
Our skilled engineers meticulously ensure that all installed equipment adheres to local regulations, guaranteeing compliance and safety standards are met.

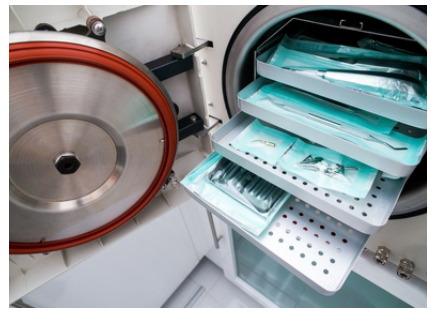




Additionally, we offer comprehensive training programs to enhance user competency, ensuring that your staff can effectively operate the equipment and maximize its capabilities.

DENTAL





Operating a dental practice requires reliable equipment to deliver the high-quality care your patients expect. Partnering with our team ensures that your costly equipment functions optimally, minimizing downtime and enabling you to provide competent care consistently.

By entrusting us with your equipment maintenance and servicing needs, you can be rest assured that our skilled technicians will work diligently to keep your equipment running efficiently. This proactive approach helps reduce or eliminate equipment downtime, allowing you to focus on delivering exceptional dental care to your patients without interruptions.

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